

2010 ANNUAL RESOURCE GUIDE



Jacksonville • Onslow
CHAMBER OF COMMERCE

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2009 ANNUAL REPORT

Investor Relations and Administration

Membership

- Hosted the Annual Membership Celebration in January.
- Recognized outstanding volunteerism and service by presenting the Jacksonville-Onslow Woman of the Year and the Golden Eagle Man of the Year Awards, as well as the Civic Honor Award.
- Continued to promote the Member Referral Program to assist in increasing membership.
- Promoted new memberships by sending membership invitation letters to prospective members.
- Sought ways to advertise/promote Chamber members' businesses.
- Held quarterly Prospective Member Receptions.
- Held four Business After Hours/Before Hours.

Membership Communications

- Communicated regularly with Partnerships in Progress investors to show our continued commitment and to keep them informed of accomplishments.
- Performed Member Checks.
- Emphasized membership communication and appreciation via personal contact.
- Continued electronic means of communication and sought more opportunities to communicate in this manner.
- Continued the Chamber Voice as a 16-page tabloid format, published monthly as a supplement to *The Daily News*.
- Emailed Chamber and Tourism News to Chamber membership every week.
- Hosted annual Past Chairman's Breakfast.
- Utilized social media such as Facebook, Twitter, and LinkedIn to connect with members.

Small Business

- Worked to increase membership and participation in the Small Business Council.
- Focused on better communication with, and representation of, area small businesses.
- Utilized Forum Onslow as a resource for small businesses.
- Implemented a Small Business Resource Area at the current Chamber location.
- Investigated a health insurance plan for small businesses.

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- Investigated an online Small Business Development Workshop (Resources and FAQ's regarding small business issues such as hiring, benefits, etc.)
- Investigated partnering with the Small Business Administration to promote available training opportunities and informational sessions for small business owners.
- Celebrated the success of Small Business via the Annual Small Business Breakfast and recognized the Small Business Person of the Year.
- Quarterly Speed Networking events

Investor Relations and Administration

Division Vice Chairman Investor Relations

Julee Efirid

Division Vice Chairman Administration

Bob Warlick

Ambassadors Club

Donna Wilson

Small Business Council

Dr. Ronald K. Lingle

Business Expo

Bill Hitch

Governmental Affairs

- Worked with government to establish infrastructure and ordinances needed for economic development.
- Continued to raise candidates' awareness of critical business issues and provide voters with information for evaluating candidates.
- Continued to focus on relations with local government officials via roundtable gatherings.
- Promoted partnerships among business, government, military and education via the State of the Community event.

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Governmental Affairs

Division Vice Chairman

Ty Hart

Governmental Affairs Committee Chairman

Gerald Hurst

Leadership

Leadership Program

- Educated future leaders on community issues through the Jacksonville-Onslow Leadership program.
- Provided opportunities during the program to create more awareness of the Leadership Association following graduation.

Leadership Association

- Continued to build the Leadership Advisory Committee with a focus on Government issues and training.
- Worked to gain greater involvement and visibility in local government boards by increasing participation among Leadership Association members.

Leadership

Leadership Advisory Committee

Heidi Baur

Military Affairs

- Continued to promote and distribute the combined effort Child-care and Car-care brochures to the base, the Key Volunteers, Family Readiness, and Relocation Center.
- Continued to expand MAC members' knowledge of military customs and courtesies.
- Fostered military/civilian relations through monthly meetings and special events such as fish fries, the Black Tie Reception and sporting events.
- Continued to recognize the Service Member of the Month and Service Member of the Year.
- Continued to promote Project CARE.

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Military Affairs

Division Vice Chairman

George Lanvermeier

Military Affairs Committee Chairman

Richard Jefferson

Community Development and Partnerships

Collaborative Partnerships

- Continued to partner with the Small Business Center at Coastal Carolina Community College to provide educational opportunities for small businesses.
- Continued to partner with Economic Development to promote Onslow County.
- Continued fundraising for the Five-Year Strategic Plan.
- Carried out the plans set forth in the RIAA Technology Grant, as well as follow-up on the outcome of the grant and the resources being used within the community.
- Continued to serve as a clearinghouse for information from the E-NC to distribute to the public.

Image Development

- Continued to promote a positive image for Jacksonville/Onslow County.
- Continued promoting small businesses via involvement in Welcome Aboard briefs at Camp Lejeune and MCAS New River (encouraged involvement from the Small Business Council).
- Forwarded the information about available business opportunities for government contracts aboard Camp Lejeune to Chamber members.
- Increased the value of the Chamber's website.
- Partnered with Coastal Carolina Community College and the North Carolina Military Business Center to help local businesses bid for military contracts.

Workforce and Leadership Development

- Continued to implement the top recommendations from the Workforce Development Study.
- Hosted focus group sessions for small businesses to determine small business needs.

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Special Events

- Planned and implemented the Annual Business Expo to promote the Jacksonville/Onslow business community.
- Assisted local non-profit organizations and promoted camaraderie among businesses and the community via the Adult Team Spelling Bee.
- Hosted the Education Golf Tournament to provide funding for teacher's scholarships, student scholarships and the Salute to Excellence component of Job Ready.
- Hosted the 54th Annual Holiday Parade.

Education Committee

- Continued to partner with Onslow County Schools to recognize businesses for their support of education through BASES.
- Recognized local schools' teachers and principals of the year via Salute to Excellence.
- Partnered with Onslow County Schools for support for educators via School Express.

Community Development and Partnerships

Division Vice Chairman

Dr. Ronald K. Lingle

Education Committee

Sharon McGinnis

Spelling Bee

Jim Roddy

Education Golf Tournament

Steve Goodson

Holiday Parade

Karen Salefsky

Tourism Services

- Maintained a database and files on all special events, programs, festivals and other tourism or convention enhancing events within Onslow County.

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- Provided professional staff to provide technical assistance to groups within Onslow County who desire to conduct conventions or events that will promote travel and tourism to Onslow County. Technical assistance included guidance on the production of events as well as their promotion.
- Made the event database available to the general public through professional publications and other means.
- Maintained an Onslow County website for the purposes of promoting travel, tourism and conventions. Web site has inquiry and/or travel information request capability to assist potential visitors.
- Maintained a toll-free information line for those interested in travel within Onslow County. Information line has inquiry and/or travel information request capability.
- Created, maintained and delivered when requested promotional packages highlighting all areas within Onslow County for delivery to any party. Packages available both in hard copy and digital/electronic format. Packages included, at a minimum, one promotional item specific to the jurisdiction as a whole, versus one particular area.
- Provided professional staff that cooperated with the “Committee of 100” and the lead economic developer employed by that agency to attract and promote industry producing a positive impact on travel, conventions, and tourism within Onslow County.
- Provided professional staff that served as an advocate for Onslow County by promoting the assets or attractions of the County and the events within it when necessary.
- Undertook measures to promote travel and tourism within Onslow County by (to) members of the Armed Forces.
- Maintained promotional materials at all State of North Carolina visitor’s centers.

Tourism Advisory Committee

Division Vice Chairman

John Rouse

2010 PROGRAM OF WORK

Investor Relations and Administration

Membership

- Host the Annual Membership Celebration in January.
- Recognize outstanding volunteerism and service by presenting the Woman of the Year and the Man of the Year Awards, as well as the Civic Honor Award.
- Continue to promote the Member Referral Program to assist in increasing membership.
- Promote new memberships by sending membership invitation letters to prospective members.
- Seek ways to advertise/promote Chamber members' businesses.
- Work to strengthen Chamber awareness by hosting Membership Receptions.
- Promote the North Carolina Military Business Center.
- Promote diversity within the business community.
- Continue with Member Appreciation, otherwise known as "Group Hugs."
- Raise membership retention rate by 2% by the fourth quarter.
- Maintain new membership revenue.
- Increase member knowledge of Chamber accomplishments by hosting quarterly breakfasts.
- Better market the current value-added member benefits. Seek new value-added Chamber benefits.
- Maintain and continue to improve member's Return on Investment.
- Continue to encourage growth of minority membership by hosting events like Minority Enterprise Development Day and quarterly Minority Business Roundtable meetings by utilizing the efforts of the Minority Services Committee.
- Continue to provide the 4 Business Before/After Hour Events.
- Continue to contact members via member checks.
- Membership Committee to help recruit new members.

Membership Communications

- Emphasize membership communication and appreciation via personal contact.
- Continue electronic means of communication and seek more opportunities to communicate in this manner.
- Continue the Chamber Voice as a tabloid format and published monthly as a supplement to *The Daily News*.
- E-mail Chamber and Tourism News to Chamber membership every week.

2010 PROGRAM OF WORK

- Fax Chamber and Tourism News to those who do not communicate via email.
- Host Annual Past Chairman's Breakfast.
- Pursue opportunities to "tell the Chamber story."

Small Business

- Work to increase membership and participation in the Small Business Council.
- Focus on better communication with, and representation of, area small businesses.
- Continue promoting small businesses via involvement in Welcome Aboard briefings at Camp Lejeune and New River Air Station.
- Forward to Chamber members the information about available business opportunities for government contracts aboard Camp Lejeune.
- Celebrate the success of small businesses via the Annual Small Business Breakfast and recognition of the Small Business Person of the Year.
- Work to better focus on Home Based Businesses by hosting an exposition exclusively targeted to that segment of business to be held in the first quarter (O.P.T.I.O.N.S.)
- Publish the Chamber's Code of Ethics for Chamber members to post in their businesses and promote it to both Chamber members and the community.
- Seek specific training opportunities and informational sessions for small business owners

Investor Relations and Administration

Division Vice Chairman Investor Relations

LaDonna McAllister

Division Vice Chairman Administration

Bob Warlick

Ambassadors Club

Jennifer Harmon

Small Business Council

Dr. Ronald K. Lingle

Business Expo

Bill Hitch

Staff Liaisons

Teresa Thomas

2010 PROGRAM OF WORK

Amy Rivera
Kara Hoselton

Governmental Affairs

- Work with governmental agencies to establish infrastructure and ordinances needed for economic development and to provide information to the Community on economic development issues.
- Continue to raise candidates' awareness of critical business issues and provide voters with information for evaluating candidates.
- Continue to focus on relations with local government officials via roundtable gatherings.
- Promote partnerships among local business, government, military and education via the State of the Community event, and regional issues through the NC Eastern Region's State of the Region event and/or Washington Perspectives.
- Continue to promote a greater understanding of community/government issues through the Forum Onslow series.

Governmental Affairs

Division Vice Chairman

Scott Riggs

Governmental Affairs Committee Chairman

Bill Hemmingway

Staff Liaison

Janet Bowen

Leadership

Leadership Program

- Educate future leaders on community issues through the Jacksonville•Onslow Leadership program.
- Provide opportunities during the program to create more awareness of the Leadership Association following graduation.

2010 PROGRAM OF WORK

Leadership Association

- Continue to build the Leadership Advisory Committee with a focus on government issues and training.
- Work to gain greater involvement and visibility in local government boards by increasing participation among Leadership Association members.
- Continue the drive for increased voter awareness and voter turnout via the Leadership Association.

Leadership

Leadership Advisory Committee

Heidi Baur

Staff Liaison

Janet Bowen

Military Affairs

- Continue to promote and distribute the combined effort Child-care and Car-care brochures to the base, the Key Volunteers, Family Readiness, Relocation Center, and in Project CARE packets at pre-deployment briefs.
- Continue to expand MAC members' knowledge of military customs and courtesies.
- Foster military/civilian relations through monthly meetings and special events such as fish fries, the Black Tie Reception, and Dining In.
- Alternate Black Tie Reception and Dining In each year. (i.e., Dining In 2010, Black Tie 2011).
- Continue to recognize a Service Member of the Month and Service Member of the Year.
- Continue to promote Project CARE.
- Plan meetings with key personnel aboard MCB Camp Lejeune and MCAS New River to educate them on Chamber programs and Project CARE.

Military Affairs

Division Vice Chairman

George Lanvermeier

Military Affairs Committee Chairman

Jay Sollis

2010 PROGRAM OF WORK

Staff Liaison

Amy Rivera

Community Development and Partnerships

Collaborative Partnerships

- Continue to partner with the Small Business Center at Coastal Carolina Community College to provide educational opportunities for small businesses.
- Continue to partner with Economic Development to promote Onslow County.
- Develop additional funding sources to help defray the costs of the Commerce Center.
- Continue to serve as a clearinghouse for information from the e-NC to distribute technology information to the public.
- Continue to work with Onslow Memorial Hospital and other agencies via the Physicians Affairs Committee to attract health care and other professionals to Onslow County.
- Gather business leaders and school professionals to share how they can work together in meeting the needs for both parties.
- Communicate opportunities for apprenticeship and employer training aboard MCB Camp Lejeune to the membership as those programs develop.
- Investigate Chamber involvement with Onslow County Schools' Career Launch Center.

Image Development

- Continue to promote a positive image for Jacksonville and Onslow County.
- Continue promoting small businesses via involvement in Welcome Aboard briefs at Camp Lejeune and MCAS New River.
- Forward the information about available business opportunities for government contracts aboard Camp Lejeune to Chamber members.
- Increase the value of the Chamber's website.

Workforce and Leadership Development

- Explore ways to strengthen the workforce as indicated by the challenges outlined in the Eastern Carolina Workforce Development Board Study.

2010 PROGRAM OF WORK

- Communicate opportunities for apprenticeship and employer training aboard MCB Camp Lejeune to the membership as those programs develop.
- Investigate Chamber involvement with Onslow County Schools' Career Launch Center.
- Publicize Trades Day by putting video on G-10.
- Supporting flyers for Trades Day to be distributed to Bob Dickerson at Exiting Military Meetings.
- Attract highly-skilled persons and retain them – perspective on Onslow's quality of life.

Special Events

- Plan and implement the Annual Business Expo to promote the Jacksonville/Onslow business community.
- Host the Education Golf Tournament to provide funding for teacher's scholarships, and Salute to Excellence.
- Host the 54th Annual Holiday Parade.
- Host the Administrative Professionals' Breakfast.

Education Committee

- Continue to partner with Onslow County Schools to recognize businesses for their support of education through BASES.
- Continue to partner with Onslow County Schools to promote School Express.

Community Development and Partnerships

Division Vice Chairman

Dr. Ronald K. Lingle

Education Committee

Sharon McGinnis

Education Golf Tournament

Steve Goodson

Holiday Parade

Karen Salefsky

Minority Business Services

Denise Graves

2010 PROGRAM OF WORK

Staff Liaisons

Alejandra Hawks

Kara Hoselton

Million Heir-Williams

Tourism Services

- Maintain a database and files on all special events, programs, festivals and other tourism or convention enhancing events within Onslow County.
- Provide professional staff to provide technical assistance to groups within Onslow County who desire to conduct conventions or events that will promote travel and tourism to Onslow County. Such technical assistance should include guidance on the production of events as well as their promotion.
- Make the event database available to the general public through professional publications and other means.
- Maintain an Onslow County website for the purposes of promoting travel, tourism and conventions. Such web site shall have inquiry and/or travel information request capability to assist potential visitors.
- Maintain a toll-free information line for those interested in travel within Onslow County. Such information line shall have inquiry and/or travel information request capability.
- Create, maintain and deliver when requested promotional packages highlighting all areas within Onslow County for delivery to any party. Such a package should be both in hard copy and digital/electronic format. Such a package should be specific to the jurisdiction as a whole, versus one particular area.
- Provide professional staff that shall cooperate with the “Committee of 100” and the lead economic developer employed by that agency to attract and promote industry that will have a positive impact on travel, conventions, and tourism within Onslow County.
- Provide professional staff that may serve as an advocate for Onslow County by promoting the assets or attractions of the County and the events within it when necessary.
- Undertake measures to promote travel and tourism within Onslow County by (to) members of the Armed Forces.
- Maintain promotional materials at all State of North Carolina visitor’s centers.
- Continue building media relationships and focus on public relations efforts
- Continue adding regional focus to efforts through groups like Highway 17 Association and Coast Host.

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Tourism Advisory Committee

Division Vice Chairman

Jim Roddy

Staff Liaison

Theresa L. Carter

2010 EVENT SCHEDULE

Annual Luncheon – January 13
PAC – January 19
State of the Community – February 4
Event & Festival Planners Workshop – February 5
2010 Business Expo – March 5-6
Speed Networking – March TBA
Forum Onslow – March TBA
Minority Business Roundtable – March 26
Trades Day – March 27
PAC – April TBA
Fish Fry – April 21
Administrative Professionals Breakfast – April TBA
Event & Festival Planners Workshop – May 7
Tourism Week – May 10-14
Small Business Week – May 10-14
Speed Networking – May 13
Minority Business Roundtable – May
Fish Fry – May 19
Leadership Graduation – May TBA
Fish Fry – June 18
MAC Golf Tournament – June TBA
MBR – July TBA
PAC – July TBA
Past Chairman's Breakfast – August 5
Event & Festival Planners Workshop – August 6
Forum Onslow – TBA
Leadership Social – August 5
Fish Fry – September 15
Minority Business Roundtable – September
Fish Fry – October 20
Minority Enterprise Development Day – October 15
PAC – October TBA

Education Golf Tournament – October TBA
Business After Hours – October 28
BASES – October TBA
Event & Festival Planners Workshop and Artie
Awards – November 5
Holiday Parade – November 20
Minority Business Roundtable – December 4
Holiday Party – December 9

All dates are subject to change.

2010 MEMBER HANDBOOK

What is a Chamber of Commerce?

The Jacksonville•Onslow Chamber of Commerce is a voluntary non-profit organization of business and professional persons who have joined together for the purpose of promoting the civic and economic progress of our community.

The area's economic well being is directly related to the quality of work done by the chamber. This is why the Jacksonville•Onslow Chamber of Commerce has a major impact on business, income and future growth of the area.

There are two primary functions of the Chamber of Commerce: (1) it is the leading voice for the business community, translating group thinking by its members into action, and (2) it provides leadership in solving community problems, enhancing the quality of life in the city of Jacksonville and Onslow County.

A Chamber of Commerce is an advocate for its members, not a charity.

MISSION

The mission of the Jacksonville•Onslow Chamber of Commerce is to be the voice of business in collaborative partnerships that work to build and enhance a healthy business climate and vibrant quality of life.

VISION

The vision of the Jacksonville•Onslow Chamber of Commerce is to be recognized as a model in building collaborative partnerships that encourage business growth and sustainable community development.

OBJECTIVES

To coordinate the efforts of commerce, industry and the professions in maintaining and strengthening a sound and healthy business climate in the Jacksonville/Onslow area.

To sponsor aggressive programs of work and stimulate activities which will provide for full development and

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employment of our human economic resources.

To provide creative business leadership and effective coordination of all interested parties in solving the community problems and in initiating constructive community action.

To create a broad understanding and appreciation of the great opportunities in the Jacksonville/Onslow area, and to promote the advantages and assets of our community within the area, in the state, and in the nation.

DIVISIONS

Your Chamber of Commerce is organized into five Divisions:

1. **Investor Relations Division**
2. **Administration Division**
3. **Military Affairs Division**
4. **Governmental Affairs Division**
5. **Community Development & Partnerships Division**

Hundreds of volunteers are needed to provide the talent, time and effort required to meet specific goals within each department. In a nutshell, we are the following:

- An information clearinghouse for the community, our market and your business.
- A business advocate, representing you before local, state and federal governmental bodies.
- A business builder providing value-received services and programs for Chamber member investors.

OPERATION

The government and policy-making responsibilities of the chamber shall be vested in the **Board of Directors**, which shall control its property, be responsible for its finances and direct its affairs. Its members represent the business and professional leadership of the community. The Chairman presides over all Board of Directors' meetings.

The Board of Directors shall be composed of 18 elected members, one-third of whom shall be elected annually from the membership, to serve for three (3) years, or until their successors are elected and have

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qualified. All elected board members have full voting privileges. The Immediate Past Chairman shall remain on the Board for one year following the completion of his term as chairman as a full voting member of the Board even if his three year term has expired.

Additionally, representation of ex-officio positions is deemed necessary to the object of this organization. Ex-officio, voting board positions exist for the following elected officials. In the event that the below stated elected official is unable to serve, he/she may appoint a designee from the same elected body which he/she represents.

- Mayor of Jacksonville
- Chairman of the Onslow County Board of Commissioners
- Chairman of the Onslow County Board of Education

Ex-officio, voting board positions exist for persons serving in the positions listed below. In the event the designated individual is unable to serve or is serving on the board in another capacity, the seat shall remain unfilled.

- Superintendent of Onslow County Schools
- President of Coastal Carolina Community College
- Jacksonville City Manager
- Onslow County Manager
- CEO of Onslow Memorial Hospital

Ex-officio, non-voting positions exist for the following. In the event that the individual is unable to serve or is serving on the board in another capacity, the seat shall remain unfilled.

- Commanding General Marine Corps Base Installations East
- Commanding Officer of Marine Corps Base Camp Lejeune
- Commanding Officer of Marine Corps Air Station New River
- Commanding Officer of US Marine Corps Forces, Special Operations Command
- Economic Development Director
- Director of the Coastal Carolina Community College Center for Business & Industry Development
- Director of Bettering Our Local Downtown (BOLD)

The Chairman of the Board may, at his/her discretion, appoint up to two (2) chamber members in good

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standing to serve one-year terms concurrent with his/her term as Chairman.

The **Executive Committee** shall act for and on behalf of the Board of Directors when the Board is not in session, but shall be accountable to the Board for its actions. It shall be composed of the Chairman, Immediate Past Chairman, Chairman-Elect, Treasurer, all Division Chairmen and one at-large member selected from among the voting members of the Board of Directors. The President shall be a non-voting member of the Executive Committee. The Chairman will serve as head of the Executive Committee.

A system of **Committees** is the most effective means of harnessing energies and abilities of volunteer workers. Committees are responsible to the Board of Directors. The Chairman, by and with the approval of the Board of Directors, shall appoint all committees and committee leaders. The Chairman may appoint such ad hoc committees and their leaders as deemed necessary to carry out the program of the chamber. Committee appointments shall be at the will and pleasure of the Chairman and shall serve concurrent with the term of the appointing Chairman, unless a different term is approved by the Board of Directors. It shall be the function of committees to make investigation, conduct studies and hearings, make recommendations to the Board of Directors and to carry on such activities as may be delegated to them by the board.

Any committee duly organized and appointed is subject to specific guidelines if designated by the board of directors. Guidelines must be approved by majority of those voting at any Board of Directors meeting.

FINANCING

The primary source of revenue for general operating expenses of the Chamber of Commerce is through membership investment. The Board of Directors establishes the amount of membership according to a fair share formula. Memberships are payable annually. Statements are mailed in advance of the due date. Delayed renewals are billed monthly and additional collection methods of letters and personal contacts are made after 30, 60, and 90 days.

Registration fees are charged for certain events and programs to offset the direct cost of such programs. Interested members, in addition to their membership investment in the chamber, subscribe to certain other services, used exclusively for carrying out specific programs.

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Chamber membership is 85 percent tax deductible. Fifteen percent of the membership dues are not deductible as a business expense because they are allocable to lobbying expenditures. This is in compliance with the Omnibus Budget Reconciliation Act of 1993. This means that businesses can deduct 85 percent of their membership investment from their taxes.

Bylaws GREATER JACKSONVILLE/ONSLOW CHAMBER OF COMMERCE, INC.

ARTICLE I - GENERAL

Section 1: Name

This organization is incorporated under the laws of the State of North Carolina and shall be known as the Greater Jacksonville/ Onslow Chamber of Commerce, Incorporated dba Jacksonville•Onslow Chamber of Commerce. Its principal office shall be located at 1099 Gum Branch Road, Jacksonville, North Carolina.

Section 2: Purpose

The mission of the Greater Jacksonville/Onslow Chamber of Commerce is to enhance the business climate and quality of life in Jacksonville/Onslow County by being an advocate for its members.

Section 3: Area

The Greater Jacksonville/Onslow area shall include the cities, towns and communities in Onslow County whose economic, civic, commercial, cultural, industrial and educational interests coincide with those of this chamber.

Section 4: Limitation of Methods

The Greater Jacksonville Chamber of Commerce shall observe all local, state and federal laws which apply to a non-profit organization as defined in Section 501(c)(6) of the Internal Revenue Code.

ARTICLE II - MEMBERSHIP

Section 1: Eligibility

Any person, firm, association, corporation, partnership or estate having an interest in the objectives of the organization shall be eligible to apply for membership.

Section 2: Election to Membership

Applications for membership shall be in writing, on forms provided for that purpose, and signed by

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the applicant. The Membership Committee (or designated individual) shall review all applications and submit them to the Board of Directors with a recommendation. Election of members shall be by the Board of Directors at any meeting thereof. Any applicant so elected shall become a member upon payment of the regularly scheduled investment as provided in Section 3 of Article II.

Section 3: Annual Dues Investments

Membership investments shall be at such rate or rates, schedule or formula as may be from time to time prescribed by the Board of Directors, payable in advance.

Section 4: Termination

Any member may resign from the chamber upon written request to the Board of Directors;

Any member shall be expelled by the Board of Directors by a two-thirds vote for nonpayment of dues after ninety (90) days from the date due, unless otherwise extended for good cause;

Any member may be expelled by a two-thirds vote of the Board of Directors, at a regularly scheduled meeting thereof, for conduct unbecoming a member or prejudicial to the aims or repute of the chamber, after notice and opportunity for a hearing are afforded the member complained against.

Section 5: Voting

In any proceeding in which voting by members is called for, each member person shall be entitled to one vote, and each member firm, association or corporation shall be entitled to a number of votes determined by the amount of investment paid, not to exceed ten (10) votes.

In any proceeding in which voting by members of the Board of Directors, Executive Committee or any chamber committee is called for, each member person shall be entitled to one vote. Voting by means of mail or electronic methods is acceptable between regular meetings when deemed necessary by the appropriate chairman.

Section 6: Exercise of Privileges

Any firm, association, corporation, partnership, or estate holding membership may nominate individuals, whom the holder desires to exercise the privileges of membership covered by its subscriptions, and shall have the right to change its membership nomination upon written notice.

Section 7: Honorary Membership

Distinction in public affairs shall confer eligibility to honorary membership. Honorary members shall have all the privileges of members, except the right to vote, and shall be exempt from payment of dues. The Board of Directors shall confer or revoke honorary membership by a majority vote.

ARTICLE III - MEETINGS

Section 1: Annual Meeting

The annual meeting of the corporation, in compliance with State law, shall be held during the month of January of each year. The time and place shall be fixed by the Board of Directors and notice thereof mailed to each member at least ten (10) days before said meeting.

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Section 2: Additional Meetings

General Meetings. General meetings of the chamber of commerce may be called by the Chairman at any time or upon petition in writing of any 10% of the members in good standing. Notice of special meetings shall be mailed to each member at least five days prior to such meetings.

Board of Directors. Board meetings may be called by the Chairman or by the Board of Directors upon written application of three (3) members of the Board. Notice (including the purpose of the meeting) shall be given to each director at least one (1) day prior to said meeting.

Committees. Committee meetings may be called at any time by the President, respective division chairman, or by the committee chairman.

Section 3: Quorums

At any duly called general meeting of the chamber, 10% of the membership shall constitute a quorum.

At any board of directors meeting a majority of those making up the board shall constitute a quorum.

At any committee meeting a majority of those making up the committee shall constitute a quorum.

ARTICLE IV - BOARD OF DIRECTORS

Section 1: Composition of the Board

The Board of Directors shall be composed of 18 elected members, one-third of whom shall be elected annually from the membership, to serve for three (3) years, or until their successors are elected and have qualified. All elected board members have full voting privileges. The Immediate Past Chairman shall remain on the Board for one year following the completion of his term as chairman as a full voting member of the Board even if his 3-year term has expired.

Additionally, Representation of ex-officio positions is deemed necessary to the object of this organization as outlined in Article I, Section 2.

Ex-officio, voting board positions exist for the following elected officials. In the event that the below stated elected official is unable to serve, he/she may appoint a designee from the same elected body which he/she represents.

- Mayor of Jacksonville
- Chairman of the Onslow County Board of Commissioners
- Chairman of the Onslow County Board of Education

Ex-officio, voting board positions exist for persons serving in the positions listed below. In the event the designated individual is unable to serve or is serving on the board in another capacity, the seat shall remain unfilled.

- Superintendent of Onslow County Schools
- President of Coastal Carolina Community College
- Jacksonville City Manager
- Onslow County Manager
- CEO of Onslow County Hospital Authority
- Chairman of the Onslow County Economic Development

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- Chairman of the Committee of 100

Ex-officio, non-voting positions exist for the following. In the event that the individual is unable to serve or is serving on the board in another capacity, the seat shall remain unfilled.

- Commanding General of Marine Corps Installations East
- Commanding Officer of Marine Corps Base Camp Lejeune
- Commanding Officer of Marine Corps Air Station New River
- Commanding Officer of US Marine Corps Forces, Special Operations Command
- Director of the Onslow County Economic Development Commission
- Director of Onslow County Tourism
- Director of the Coastal Carolina Community College Center for Business & Industry Development
- Director of Bettering Our Local Downtown (B.O.L.D.)

The Chairman of the Board may, at his discretion, appoint up to two (2) chamber members in good standing to serve one-year terms concurrent with his/her term as Chairman.

The government and policy-making responsibilities of the chamber shall be vested in the Board of Directors, which shall control its property, be responsible for its finances and direct its affairs.

Section 2: Selection and Election of Directors

At the regular August Board meeting, the Chairman shall appoint a Nominating Committee of five (5) members of the chamber. In October, the Nominating Committee shall present to the Chairman a slate of candidates to serve three-year terms to replace the directors whose terms are expiring. The slate shall consist of the number of candidates that are to be elected. Each candidate must be an active member in good standing and must have agreed to accept the responsibility of a directorship. No elected board member is eligible to serve more than two consecutive terms.

Upon receipt of the report of the Nominating Committee, the President shall immediately notify the membership by U.S. Postal Service mail, facsimile or electronic mail of the names of persons nominated as candidates for directors and the right of petition.

Additional names of candidates for directors can be nominated by petition bearing the genuine signatures of at least 10% qualified members of the chamber representing separate memberships. Such petition shall be filed with the Nominating Committee within ten (10) days after notice has been given of the names of those nominated. The nominations shall then be closed. The determination of the Nominating Committee as to the legality of the petition(s) shall be final.

Should there be more nominees than the number of directors whose terms are expiring, the names of all candidates shall be arranged on a ballot in alphabetical order. Instructions will be to vote for no more than the number of Board vacancies. The President shall forward this ballot to all active members via U.S. Postal Service mail, facsimile or electronic mail. The ballots shall be marked in accordance with instructions printed on the ballot and returned to the chamber office within ten (10) days. The Board of Directors at its next meeting shall declare the number of candidates with the greatest number of votes elected. If there are no additional nominations by petition, the slate of directors as presented by the Nominating Committee shall be declared by the Board as elected by acclamation.

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Section 3: Seating of New Directors

All newly elected and appointed board members shall be seated at the first regular board meeting after their election/appointment and shall be participating members thereafter. Retiring directors shall continue to serve until the end of the program year.

Section 4: Vacancies

An elected member of the Board of Directors who shall be absent from three (3) consecutive regular meetings of the Board of Directors shall be dropped from membership on the board, unless confined by illness or other absence approved by a majority vote of those voting at any meeting thereof.

Vacancies on the Board of Directors, or among the officers, shall be filled by the Chairman, subject to consent by a majority vote of the Board of Directors.

Section 5: Policy

The Board of Directors is responsible for establishing procedure and formulating policy of the organization. It is also responsible for adopting all policies of the organization.

Section 6: Management

The Board of Directors shall employ a President as chief executive officer and shall fix the salary and other considerations of employment.

Section 7: Indemnification

The chamber may, by resolution of the Board of Directors, provide for indemnification by the chamber of any and all of its directors or former directors against expenses actually and necessarily incurred by them in connection with the defense of any action, suit or proceeding, in which they or any of them are made parties, or a party, by reason of having been directors of the chamber, except in relation to matters as to which such director shall be adjudged in such action, suit or proceeding to be liable for negligence or misconduct in the performance of duty and to such matters as shall be settled by agreement predicated on the existence of such liability for negligence or misconduct.

ARTICLE V - OFFICERS

Section 1: Determination of Officers

The Board of Directors (new and retiring) at a regular meeting near the end of the year and not later than December, shall reorganize for the coming year. At this meeting, the board shall elect – from among its voting members -- the Chairman, Chairman-Elect, as many Division Chairmen as is deemed necessary to conduct the activities of the chamber and the Treasurer. All officers shall take office on the first day of the new fiscal year and shall serve for a term of one (1) year or until their successors assume the duties of office.

Section 2: Duties of Officers

Chairman. The Chairman shall serve as the chief elected officer of the chamber of commerce and shall preside at all meetings of the membership, Board of Directors and Executive Committee. The Chairman shall, with the advice and counsel of the President, assign Division Chairmen to divisional or

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departmental responsibility, subject to Board of Directors approval. The Chairman shall, with advice and counsel of Division Chairmen and President, determine all committees, select all committee leaders, and assist in the selection of committee personnel, subject to approval of the Board of Directors.

Chairman-Elect. The Chairman-Elect shall exercise the powers and authority and perform the duties of the Chairman in the absence or disability of the Chairman. The Chairman-Elect shall also serve as head of the Program of Work Committee of the Chamber. As such, the Chairman-Elect and Committee will be responsible for determining that the program activities of the chamber are of such duration as is required, at all time being alert to assure that the activities of the chamber are directed toward achieving business and community needs in the area served by the chamber.

Division Chairmen. The duties of the Division Chairmen shall be such as their titles by general usage would indicate and such as required by law, as well as those that may be assigned by the Chairman and Board of Directors. They will also have under their immediate jurisdiction all committees pertaining to their general duties.

Treasurer. The Treasurer shall be responsible for the safeguarding of all funds received by the chamber and for their proper disbursement. Such funds shall be kept on deposit in financial institutions, or invested in a manner approved by the Board of Directors. Checks are to be signed by the Treasurer and the President, or, in the absence of either or both, by any two (2) officers. The Treasurer shall cause a monthly financial report to be made to the board.

President. The President shall be the chief administrative and executive officer. The President shall serve as secretary to the Board of Directors, and cause to be prepared notices, agendas and minutes of meetings of the board. The president shall serve as advisor to the Chairman and Program of Work Committee on program planning, and shall assemble information and data and cause to be prepared special reports as directed by the program of the chamber.

The President shall be a non-voting member of the Board of Directors, the Executive Committee and all committees.

With assistance of the Division Chairman, the President shall be responsible for administration of the program of work in accordance with the policies and regulations of the Board of Directors.

The President shall be responsible for hiring, discharging, directing and supervising all employees.

With the cooperation of the Executive Committee, the President shall be responsible for the preparation of an operating budget covering all activities of the chamber, subject to approval of the board of directors. The President shall also be responsible for all expenditures with approved budget allocations.

Section 3: Executive Committee

The Executive Committee shall act for and on behalf of the Board of Directors when the Board is not in session, but shall be accountable to the board for its actions. It shall be composed of the Chairman, Immediate Past Chairman, Chairman-Elect, Treasurer, all Division Chairmen and one at-large member selected from among the voting members of the Board of Directors. The President shall be a non-voting member of the Executive Committee. The Chairman will serve as head of the Executive Committee.

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ARTICLE VI - COMMITTEES AND DIVISIONS

Section 1: Appointment and Authority

The Chairman, by and with the approval of the Board of Directors, shall appoint all committees and committee leaders. The Chairman may appoint such ad hoc committees and their leaders as deemed necessary to carry out the program of the chamber. Committee appointments shall be at the will and pleasure of the Chairman and shall serve concurrent with the term of the appointing Chairman, unless a different term is approved by the Board of Directors.

It shall be the function of committees to make investigation, conduct studies and hearings, make recommendations to the Board of Directors and to carry on such activities as may be delegated to them by the board.

Any committee duly organized and appointed is subject to specific guidelines if designated by the board of directors. Guidelines must be approved by majority of those voting at any Board of Directors meeting.

ARTICLE VII - FINANCES

Section 1: Funds

All money paid to the chamber shall be placed in a general operating fund. Funds unused from the current year's budget will be placed in a reserve account.

Section 2: Disbursements

Upon approval of the budget, the President is authorized to make disbursements on accounts and expenses provided for in the budget without additional approval of the Board of Directors. Disbursement shall be by check.

Section 3: Fiscal Year

The fiscal year of the chamber shall close on June 30.

Section 4: Budget

As soon as possible after election of the new Board of Directors and officers, the Executive Committee shall adopt the budget for the coming year and submit it to the Board of Directors for approval.

Section 5: Annual Audit

The chamber of commerce, as a minimum, shall have conducted an annual compilation and review or audit as of the close of business on June 30 by a certified public accountant. The compilation and review or audit shall be available during regular business hours to members of the organization within the office of the chamber.

Section 6: Bonding

The President and such other officers and staff as the Board of Directors may designate shall be bonded by a sufficient fidelity bond in the amount set by the board and paid for by the chamber.

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ARTICLE VIII - DISSOLUTION

Section I: Procedure

The chamber shall use its funds only to accomplish the objectives and purposes specified in these bylaws, and no part of said funds shall inure, or be distributed, to the members of the chamber. On dissolution of the chamber, any funds remaining shall be distributed to one or more regularly organized and qualified charitable, educational, scientific or philanthropic organizations to be selected by the Board of Directors as defined in IRS Section 501(c)(3).

ARTICLE IX - PARLIAMENTARY PROCEDURE

Section I: Parliamentary Authority

The current edition of Roberts Rules of Order shall be the final source of authority in all questions or parliamentary procedures when such rules are not inconsistent with the charter or bylaws of the chamber.

ARTICLE X - AMENDMENTS

Section I: Revisions

These bylaws may be amended or altered by a two-thirds (2/3) vote of the Board of Directors, or by a majority of the members at any regular or special meeting, providing the notice for the meeting includes the proposals for amendments. Any proposed amendments or alterations shall be submitted to the Board or the members in writing, at least ten (10) days in advance of the meeting at which they are to be acted upon.

Last amended April 14, 2010
by unanimous vote of the Board of Directors.
Dan Oliver, Chairman
Mona Padrick, President

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2010 COMMITTEE DESCRIPTIONS

The following committees exist as a part of the Jacksonville-Onslow Chamber of Commerce, and are open to participation by all Chamber members. Remember, involvement is the key to success!

AMBASSADORS' CLUB

Serving as the goodwill arm of the Chamber, the Ambassadors' Club assists in various activities to act as a liaison between the Chamber and its members by serving through personal contact and fostering goodwill. Involvement includes participation in Business After Hours, Member Visits, New Member Visits, Ribbon Cuttings, Membership Drives, and Operation Thank You.

Chairman

Donna Wilson,

Marine Federal Credit Union

Staff Liaison

Amy Rivera

Community Relations & Military Affairs Manager

SMALL BUSINESS COUNCIL

This group of volunteer business owners, managers, and leaders serve other small businesspersons by providing networking and educational opportunities. The council serves as a personal "help line" for troubleshooting problems that small business Chamber members may face in their day-to-day operations. The council serves as a liaison to the Small Business Center on seminars, and coordinates the activities of our local celebration of National Small Business Week.

Chairman

Dr. Ronald K. Lingle,

Coastal Carolina Community College

Staff Liaison

Kara Hoselton

Workforce Representative

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EDUCATION COMMITTEE

The mission of this committee is to enhance and promote business involvement in education. Supports B.A.S.E.S., and supports the Education Golf Tournament. Its membership is maintained at 51% business people with the remaining members being educators.

Chairman

Sharon McGinnis,
Coastal Carolina Community College

Staff Liaison

Kara Hoselton
Workforce Representative

MILITARY AFFAIRS COMMITTEE (MAC)

Maintaining and continually improving the relationship between the military and civilian communities, this committee realizes the value of a untied business and military community. MAC provides an area for business leaders and military leaders to meet “socially.” It educates the business community on military protocol and introduces them to military traditions. It also provides support to military personnel through holding fish fry events and honoring the Service Member of the Month (SOM). Membership to this committee is by appointment only and requires a special application.

Chairman

Richard Jefferson,
Carolina Bank and Trust

Staff Liaison

Amy Rivera
Community Relations & Military Affairs Manager

MINORITY BUSINESS SERVICES

To address the issues and concerns of the Onslow County Minority business community and implement activities to address such issues. Also to recognize the outstanding contributions of minority business owners

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to the county's overall economy.

Chairman

Denise Graves

Staff Liaison

Million Heir-Williams

Minority Services Representative

PHYSICIANS AFFAIRS COMMITTEE (PAC)

Working on behalf of the health care community, the PAC works to help recruit and retain doctors and other health care providers to the Onslow County area.

Chairman

Tim Strickland,

Onslow Memorial Hospital

Staff Liaison

Kara Hoselton

Workforce Representative

WORKFORCE DEVELOPMENT COMMITTEE

This group of business leaders works on behalf of Onslow County to help increase education for vocational arts and trades and the validity of such occupations. The committee provides the leadership for such events as the Trades Day: Champions at Work! school event as well as the Education Committee and the Educational Golf Tournament.

Chairman

Steve Wangerin,

W.T. Humphrey

Staff Liaison

Kara Hoselton

Workforce Representative

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HOLIDAY PARADE

This committee coordinates, organizes, executes, and promotes the annual Holiday Parade, which kicks-off the holiday season and enhances the public image of the Chamber and local businesses.

Chairman

Karen Salefsky,
RBC Bank

Staff Liaison

Alejandra Hawks
Special Events & Project CARE Manager

EDUCATION GOLF TOURNAMENT

This committee coordinates, organizes, executes, and promotes the annual Education Golf Tournament—an event which raises funds for the sustenance of the JobReady Program, Teachers Scholarships, and other educational programs from the Chamber's annual Program of Work.

Chairman

TBD

Staff Liaison

Kara Hoselton
Workforce Representative

COMMITTEE POLICY

It shall be the policy of the Jacksonville-Onslow Chamber of Commerce that:

Committees are established by the Board of Directors;

Chairmen shall be appointed by the Chairman of the Board of Directors of the organization and shall serve for one year;

Vice Chairmen shall be appointed by the Chairman of the Board of Directors and may move into the committee chairmanship the following January pending appointment by the subsequent chamber chairman;

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GOVERNMENTAL AFFAIRS COMMITTEE (GAC)

Working on behalf of business in the legislative arena, the GAC works to ensure that the business voice will be heard on issues of importance at local, state, and national levels. The mission of this committee is to serve as a liaison to government on behalf of business to influence, inform, and promote constructive government/business relations. The GAC monitors and makes recommendations to the Board of Directors for action upon specific legislative issues, on behalf of the business community of Onslow County, and lays the groundwork for orderly economic growth and visionary change for the community. Membership to this committee is by appointment only and requires a special application.

Chairman

Lori Ready-Jaimes

Staff Liaison

Janet Bowen

Operations & Governmental Affairs Manager

Working Committees:

BUSINESS EXPO

This committee coordinates, organizes, executes, and promotes the annual Business Exposition. Objectives include providing a tradeshow for members in which they can showcase their businesses, attracting area consumers, and integrating technology.

Chairman

Bill Hitch,

RBC Bank

Staff Liaison

Alejandra Hawks

Special Events & Project CARE Manager

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Vice Chairmen of standing committees shall be appointed no later than June;

Vice Chairmen of special event committees shall be appointed no later than the close of the event in order that they may prepare for the following year's events;

All committees will have a liaison from the Board of Directors (Board Vice Chairmen).

No later than the first of December of each year, all persons serving on committees shall submit in writing their intent to remain on the committee for another year.

Attendance policies shall be adopted and enforced by each individual committee, with approval of the Executive Committee and/or Board of Directors.

Rules/bylaws for individual committees may be established by the Board.

Chamber Chairman and Chairman-Elect shall serve as ex-officio members of all committees.

Appropriate Chamber staff will be assigned to all committees. Past Chairmen of all committees are asked to remain on the committees at least one year following their chairmanship.

Board Vice Chairman responsible for the division will make reports at board meetings with committee chairmen called upon if they serve as board members.

Chairmanships of committees shall be passed from old to new at the January meeting each year for standing committees and at the first called meeting of the year for special event committees.

Membership on all committees is subject to approval by the Chamber's Executive Committee.

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Current Membership Policies

(Amended by the Board of Directors, July 17, 2002)

Business, associations, and/or individuals shall join at the fair share rate of investment as set forth in the organization's bylaws.

A business that is a current member may join a second business at the combined fair share rate of investment of the two businesses minus \$100, provided the overall rate is not less than the stated rate for a non-profit organization. Ownership of the second business must be exactly the same as the current member, whether it be individual or corporation.

Business located outside the service area of the Jacksonville-Onslow Chamber of Commerce may join at the fair share rate of investment minus \$100, provided the rate is not less than the stated rate for a non-profit organization. Determination of outside the service area to be approved by the president.

Members with more than one location under the same corporation may join at the fair share rate of investment according to the total number of employees at all locations, or according to the fair share rate of investment schedule under which said business(es) are categorized. Businesses must all be the same, i.e. a franchise, with multiple locations.

Businesses in the Richlands area may join at the Fair Share rate of investment minus \$100, provided the rate is not less than the stated rate for non-profit organizations and provided they are members of the Richlands Area Chamber of Commerce.

Businesses in the Swansboro area may join at the Fair Share rate of investment minus \$100, provided the rate is not less than the stated rate for non-profit organizations and provided they are members of the Swansboro Area Chamber of Commerce.

Any of the above policies may be combined. However, no more than two policies may be applied towards an investment or a combined investment (umbrella memberships) and the total investment must not fall below the state base membership or the state rate for non-profit organizations according to the Fair Share Investment Schedule.

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PROJECT CARE

Project CARE (Community Action Readiness Effort) primarily seeks to assist the families of deployed military members during a mass deployment, such as a MEF size/level. A massive deployment is most likely to occur as a result of declared war or preparation for impending war.

Project CARE is a deployment contingency plan, originally written in 1999 by representative of the Jacksonville-Onslow Chamber of Commerce, the City of Jacksonville and the Onslow Civic Affairs Committee.

Project CARE was updated in 2002 with a third module that would address the ongoing needs of the military community.

In the case of a mass deployment, in order to provide a list of what assistance may be available for families of deployed military, businesses and local service agencies. The Jacksonville/Onslow business community wants to take care of military families, while their spouse is taking care of us.

Project CARE will also compile lists of services, educational opportunities and seminars, which can be of assistance during the deployment. Examples of some of the services that could be available are:

- Emergency vehicle and home repair assistance
- Childcare assistance
- Local transportation services
- Interpreter services

Chamber personnel will coordinate with the military Key Volunteer network to see what the needs are and will then solicit Chamber businesses to accommodate the requests. The Jacksonville/Onslow Volunteer Center will also be instrumental with coordinating assistance requests.

Modules

Project CARE consists of three modules, each with sub-modules.

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Module 1: Assistance to the families of deployed military.

Sub-modules:

What businesses will do for military families

What local agencies will do for military families

Module 2: Assistance to businesses which may face challenges due to loss of customers.

Sub-modules:

Businesses assisting businesses

Education (seminars, etc.) for businesses on key topics.

Module 3: Assistance for community/military needs on an ongoing basis.

Sub-modules:

What local agencies can do for families (i.e. Drop-off daycare brochure)

Military Families' Appreciation (i.e. Appreciation Events, periodic media pieces promoting Project CARE)

Image component for local leaders addressing outside media.

Modules 1 and 2 were activated in January 2003 and deactivated August 2003. The culmination of these modules was the Support Our Troops Homecoming Event in September 2003. Modules 1 and 2 were again activated in January 2009.

CHAMBER MEMBER PUBLICATIONS & MARKETING OPPORTUNITIES

The Chamber Voice

This sixteen-page, full-color publication is published in *The Daily News* the first Monday of each month. The *Chamber Voice* is a publication that highlights businesses and events within Onslow County. It is a great marketing tool in which only Chamber member businesses can advertise. Also, there is limited space for members to announce their individual upcoming events. The *Chamber Voice*, distributed through *The Daily News* to a readership of approximately 60,000, reaches both Chamber members and local citizens.

Chamber & Tourism News

The last business day of every week, the Chamber sends out Chamber & Tourism News to approximately 800 members. This publication, sent out in an email version, consists of a compilation of upcoming Chamber

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and Onslow County Tourism events. The Chamber and Tourism News serves as a great communication tool to keep members abreast of what is happening with the Chamber and in the local area.

Business Expo Tab

This annual publication is devoted to our Business Expo exhibitors. This twelve-page, full-color publication, published in *The Daily News*, comes out the Thursday before the Expo, to provide a preview of Expo vendors to the public at large. It is a unique marketing tool in which Expo vendors and Chamber members are given advertising priority. The *Business Expo Tab*, distributed through *The Daily News* to a readership of approximately 60,000, reaches both Chamber members and local citizens.

Small Business Tab

This annual publication is devoted to our local celebration of National Small Business Week. This eight-page, full-color publication, published in *The Daily News*, comes out just days before our week-long celebration. It provides a schedule of Small Business events to fellow small businesses and the public at large. It is a unique marketing tool in which small business Chamber members are given advertising priority. The *Small Business Tab*, distributed through *The Daily News* to a readership of approximately 60,000, reaching both Chamber members and local citizens.

Website

The website is another tool the Chamber uses to highlight businesses and events within Onslow County. It also provides members and potential members information about Jacksonville, Onslow County and the Chamber. Chamber members may e-mail flyers to the Chamber to have posted on the website under Member to Member flyers. It is a great marketing tool in which only Chamber member businesses can promote their business.

STAFF DIRECTORY

Chamber Staff

The Chamber staff can be reached by phone 910-347-3141, fax 910-347-4705 or email (see below). The Chamber office is located at 1099 Gum Branch Road.

Mona Padrick, ext. 231

President

mpadrick@jacksonvilleonline.org

Million Heir-Williams ext. 244

Minority Services Representative

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Janet Bowen, ext. 224

Operations & Governmental Affairs Manager

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Kara Hoselton, ext. 233

Workforce and Tourism Assistant

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Theresa Carter, ext. 222

Tourism Manager

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Teresa Thomas ext. 236

Membership Manager

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Community Relations and Military Affairs Manager

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Special Events and Project CARE Manager

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Director

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Melissa Cabezas ext. 230

Administrative Assistant

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Jacksonville-Onslow Sports Commission Staff

Jesse Newsom, ext. 248

Executive Director

execdirector@jacksonvilleonslowsports.org

2010 BOARD OF DIRECTORS

Jackie Barton – Beasley Broadcasting

Margaret Brown – Onslow County School Board

Joey Carter – MSA

Philip Cherry – Onslow County Public Library

Robert Dickerson – Marine Federal Credit Union

Julee Efird – Modern Exterminating

Col Richard Flatau – MCB Camp Lejeune

Ed Garris – RBC Bank

Steve Goodson – JOEMC

Anthony Harvey – First Command Financial Planning

Col Jeffrey Hewlett – MCAS New River

Jeff Hudson – Onslow County Manager

MajGen Carl Jensen – MCI East

Bill Keller – Onslow County Board of Commissioners

George Lanvermeier – First Bank

Dr. Ronald Lingle – Coastal Carolina Community College

LaDonna McAllister – S&L Communications

Ron Massey – City of Jacksonville Manager (Interim)

Dan Oliver – Progress Energy

Mona Padrick – Jacksonville•Onslow Chamber of Commerce

Sammy Phillips – City of Jacksonville

Dr. Ed Piper – Onslow County Hospital Authority

Jonathan Popkin – Furniture Fair

Elliott Potter – Jacksonville Daily News

Billy Sewell – Committee of 100

2010 BOARD OF DIRECTORS

Anne Shaw – Center for Business & Industry Development

Dr. Kathy Spencer – Onslow County Schools

Mat Raymond III – Sanders Ford

Lori Ready-Jaimes – Individual Member

Jim Reichardt – Jacksonville Onslow Economic Development

Scott Riggs – First Citizens Bank

Jim Roddy – Fast & Clean Inc

John Rouse – Wachovia

Steve Wangerin – WT Humphrey Inc

Bob Warlick – Law Offices of John Drew Warlick

CODE OF ETHICS

This **Code of Ethics**, adopted by the Jacksonville•Onslow Chamber of Commerce Board of Directors, is the encouraged method of practice by business owners or managers who are members of the Jacksonville•Onslow Chamber of Commerce.

Jacksonville•Onslow Chamber Members are encouraged to:

- Provide fair and accurate representation of the services provided by their businesses.
- Conduct business in a fair and ethical manner, respecting the dignity and rights of clients, customers, vendors, associates, and peers regardless of race, color, creed, or gender.
- Comply with governmental regulations and laws pertaining to our respective industry/business.
- Build business relationships within the Chamber that promote opportunities for growth and development.
- Hold fellow members accountable for upholding the principles described in the Jacksonville•Onslow Chamber of Commerce Code of Ethics.