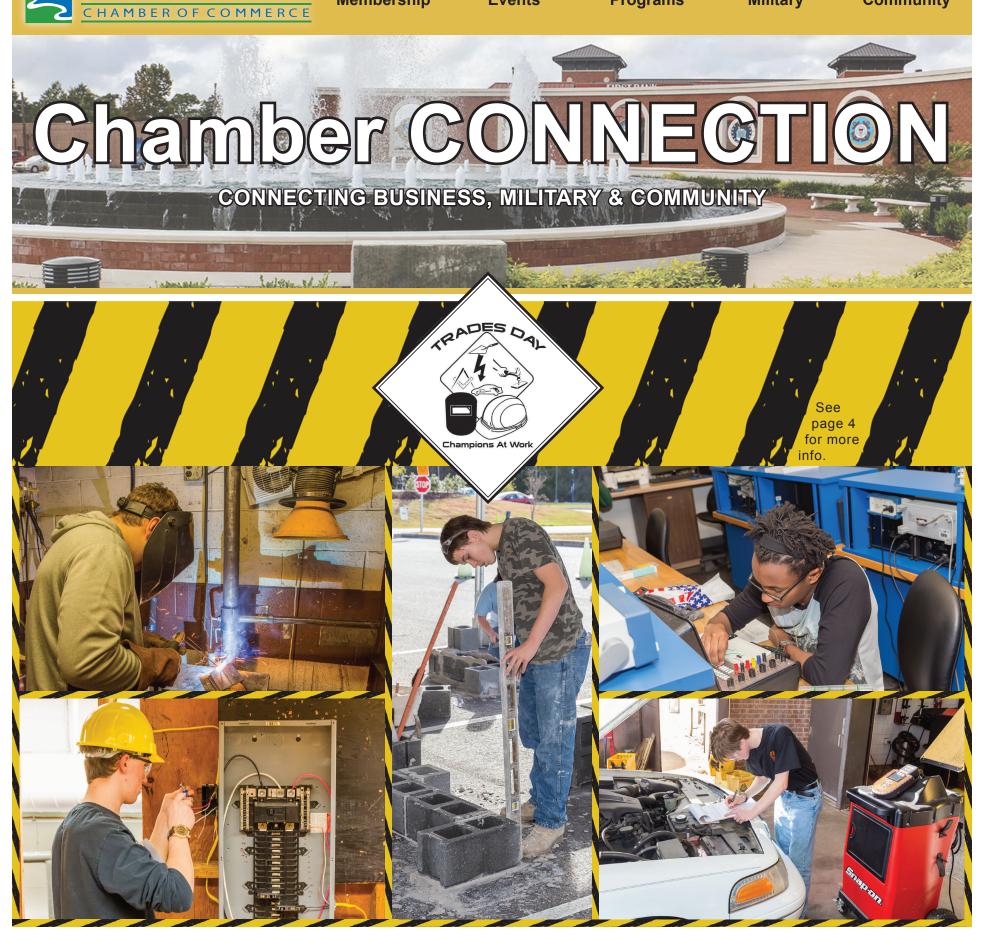
Jacksonville • Onslow



Our Chamber Staff

Chamber Officials:

Laurette Leagon, President president@jacksonvilleonline.org

Anthony Harvey, Chairman

Staff:

Janet Bowen

Director of Operations and Governmental Affairs operations@jacksonvilleonline.org

Brenna Leger

Membership Manager membership@jacksonvilleonline.org

Holly Montalvo

Military Affairs Manager mac@jacksonvilleonline.org

Sabrina Thomas

Special Events Manager specialevents@jacksonvilleonline.org

Kristen Loflin

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Lisa Murabito

Business Services Manager businessservices@jacksonvilleonline.org

Melissa Maloney

Administrative Services Manager admin@jacksonvilleonline.org

Alexis Tate

Receptionist receptionist@jacksonvilleonline.org



1099 Gum Branch Road, Jacksonville NC 28540

The Jacksonville-Onslow Chamber of Commerce's mission is to be the voice of business in collaborative partnership that work to build and enhance a healthy business climate and a vibrant quality of life.

The Jacksonville*Onslow Chamber of Commerce's vision is to be recognized as a model in building collaborative partnerships that encourage business growth and sustainable community development.

Thank you to Jesse McDonald of Eastern Sky Photography-NC for her wonderful photos of our various Chamber events.

Eastern Sky Photography-NC www.easternskyphotographync.com



Better Business Bureau of Eastern NC

5540 Munford Road, Suite 130 Raleigh, NC 27612 Mallory Wojciechowski @ (919) 277-4221 www.bbb.org mwojciechowski@raleigh.bbb.org Non-Profit Organizations

Camp Mutt

2441 Onslow Dr, Jacksonville, NC 28540 Ms. Kandi Burkhardt @ (910) 548-3257 www.campmutt.com • info@campmutt.com Pet Services

Royal Throne Lavatories

441 Buck Newsome Rd., Fremont, NC 27830 Mr. Daniel Newsome @ (919) 920-0368 royalthronelavatories.com royalthroneslavatories@gmail.com Portable Sanitation Rental/Service

Pelican's Snowballs

200 S. Marine Blvd, Jacksonville, NC 28540 Ms. Anita Fiscante @ (910) 777-3620 pelicanssnowballs.com pelicansofjacksonville@gmail.com

New Members

Star Medical Clinic

1703 Country Club Rd Ste 103&104, Jacksonville, NC 28546 Mr. Kevin Scyoc @ (910) 333-0283 www.starmedicalclinic.com starmedicalclinic1@gmail.com Medical Office - Family Practice

9 Yards Fitness

113 Eillis Parkway, Jacksonville, NC 28546 Mr. Shaun Jones @ (910) 378-5392 www.9yardsfitness.com jones.shaun@gmail.com Fitness Club

Diamond Interior Cleaning

100 Walnut Creek Rd., Jacksonville, NC 28546
Ms. Jessica Riemann @ (949) 413-9303
DiamondInteriorCleaning.com
jessriemann@yahoo.com
Cleaning Service - Commercial Janitorial

Harry Brown Insurance Agency

2223 N Marine Blvd Suite 1
Jacksonville, NC 28546
Mr. Philip Morton @ (910) 219-3244
www.allstate.com
philip.morton@allstate.com
Insurance

Ozoroc LLC, dba Brewed Awakenings

2355 Western Blvd Jacksonville, NC 28546 Mr. William Corzo @ (910) 219-1776 www.brewedjacksonville.com corzo5200@gmail.com Coffee Shops

Onslow County Shrine Club

6 East Thompson St Jacksonville, NC 28540 Mr. Howard Kahn @ (910) 346-9482 Non Profit

MED First Immediate Care & Family Practice February 25, 2013

Missiles & More Museum, Historical Society of Topsail Island

Member Renewals

	Member Since		October 8, 2013
92.7 The Beacon	November 16, 2015	Moseley TruFoods-Five Guys-Popeyes Fried Chicken	
Achieve Medical Weight Loss	December 3, 2013	August 25,	
Advanced Office Solutions Inc.	March 10, 2005	Omega Psi Phi Fraternity (Phi Lambda L	ambda) December 15, 2014
American Red Cross Blood Services	May 7, 2013	Onslow Caregivers, Inc.	October 10, 2013
Auto Detail Specialist	March 24, 2016	Onslow Grading & Paving, Inc.	April 25, 1996
Badcock Furniture	June 23, 2014	Onslow Water & Sewer Authority	March 16, 2005
Bear Trail Golf Course	March 10, 2008	Pampered Chef	January 28, 2016
Carolina Ale House	September 4, 2012	Pools Patios and Spas, LLC	March 5, 1997
Century 21 American Properties	February 2, 1999	Sanders Ford/Swansboro	July 16, 1987
CopyPro	July 21, 2006	Sara Margaret Inn Bed & Breakfast	August 22, 2002
Dairy Queen	April 8, 2014	Scholastic Dreams	February 28, 2011
E.C. Barton & Co. dba Surplus Warehouse	May 19, 2008	Secure Background Screeners	February 6, 2014
Emerald Coast Construction and Home Insp	Dections November 11, 1991	Servpro of Pender/West Onslow	April 17, 2012
Equine Country USA, Inc.	March 7, 2016	Southeastern Steel Construction, Inc.	March 8, 2006
Gayle Alvis	February 28, 2014	Southern Touch Painting	March 9, 2014
Grant Sparks	March 27, 2012	Special Events Catering	March 23, 2004
Habitat for Humanity, Crystal Coast	February 26, 2010	Swetang Patel, M.D., P.A.	April 26, 2013
Huffman Landscape & Lawn Professionals	January 1, 2001	TEAM Construction, LLC	August 12, 2008
J & T Siding Inc.	February 16, 2006	The Flower Shoppe	December 1, 1997
J E Thomas and Sons Moving	April 21, 2010	The Plantation at Jacksonville	March 29, 2011
Jacksonville Rotary Club	March 14, 2014	The Reserve at Jacksonville Commons	December 15, 1999
Kixx Builders, Inc.	May 23, 2000	Through the Looking Glass	February 29, 2012
Lazzara's Pizza	October 13, 1993	Ward and Smith, PA	October 14, 1997
Lendmark Financial Services	June 11, 2013	WNCT-Channel 9	December 16, 1998
Liberty Auto Spa	January 20, 2016	Woleslagle Enterprises	January 9, 2006
Longhorn Steakhouse	March 12, 2013	Your Time Vacations	February 22, 2016



Onslow County Kiosk at Albert J. Ellis Airport - Richlands



The Escape Trials - 1207 Hargett St, Jacksonville



Marine Chevy Detail and Tint Center - 1408 Western Blvd., Jacksonville

Congratulations to
Jill Chrislie
from Omega World Travel,
the Chamber's
March Ambassador
of the month





May 15-19, 2017 Dream Big, Start Small

Monday, May 16, 2017 at 12:00 pm

Duke Energy Citizenship & Service Award Luncheon

Jacksonville Conference Center

800 New Bridge Street

Reservations: \$15.00 per person

First





First Citizens' Small Business
Person of the Year Breakfast
Onslow Memorial Hospital - Cafeteria

Reservation: \$10.00 per person

Limited Seating—Please RSVP to Lisa Murabito at (910) 347-3141 ext. 251 or businessservices@jacksovnilleonline.org by Tuesday, May 9, 2017











Automotive:

1st: Garrett Harris - Southwest High School

2nd: Sam Montague - Southwest High School 3rd: Bailey Fisher - Southwest High School

Construction:

1st: Justin Fried – Jacksonville High School 1st: Matthew Hofe - Jacksonville High School

2nd: Dylan Goodwin - Swansboro High School 2nd: Jacob Jones - Swansboro High School 3rd: Jacob Parker - Dixon High School 3rd: Clayton Parker - Dixon High School

Culinary Arts:

1st: Ariana Rodriguez - Northside High School

2nd: Zach Sharpless - Dixon High School 3rd: Acquiese Harris - Northside High School

Digital Electronics:

1st: Thomas Cluen - White Oak High School

2nd: Scott Siler- White Oak High School 3rd: Brian Carrington - Richlands High School

Electrical Trades:

1st: Anthony Rowcliffe - Richlands High School

2nd: Will Holley - Richlands High School 3rd: Trevor Tate - Jacksonville High School

Masonry:

1st: Noah Chanthongthip - Swansboro High School

2nd: Justin Cortese - Swansboro High School 3rd: Thomas Edwards - Swansboro High School

Technical Drafting – Level I: 1st: Dylan Pirtle - Richlands High School

2nd: Dylan Lichenstein - Richlands High School 3rd: Allison Goodman - Richlands High School

Architectural Drafting - Level II: 1st: Chandler Futrell - Richlands High School

2nd: Nicklaus Reyer - Richlands High School 3rd: William Price – Richlands High School

Welding I: Cutting 1st: Jason Starr - Richlands High School

2nd: Eddie Armfield – Swansboro High School 3rd: Zoe Gibson - Swansboro High School

Welding II: SMAW

1st: Chase Brinson - Richlands High School

2nd: Chris Diaz - Swansboro High School 3rd: Corey Smith - Dixon High School



Thank you to the sponsors and partners: Signature Sponsor:



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WNCT News Channel 9 Under Construction Safety Eastern Carolina Workforce Development Board Onslow County Home Builders Association

Partners:

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> Thank you to all who competed and made this competition possible!





Leadership Group

In March the Leadership Group had the pleasure of visiting MCB Camp Lejeune and MCAS New River. Thank you to BGen Weidley and Col Burton for allowing us to tour their installations. Thank you LtCol Adam for the Air Station brief, and Mark Bettler and Julie Robertson for being excellent tour guides.

Thank you to BGen Weidley for his brief at Camp Lejeune. Thank you, also, to Tim McCurry for his brief and to our tour guide Mark Dayoc.





Twenty-Second Annual State of the Community Breakfast

Presented by the Chamber's Governmental Affairs Committee

MCAS New River hosted the State of the Community Breakfast on February 28th. Thank you to Col Burton, Mark Bettler and Julie Robertson for hosting and the assistance. Approximately 240 people attended the event. Thank you to Diana Hensen, Heather and all of the staff at the Officers' Club for the delicious breakfast. Thank you to our speakers: BGen Thomas Weidley, Col Russell Burton, Superintendent Rick Stout, Chairman Jack Bright, Mayor Sammy Phillips, Dr. Deal and CCCC President David Heatherly. These seven speakers presented valuable information to the attendees. Thank you Jones/Onslow EMC who once again was the Corporate Sponsor for The SOC. The SOC will appear periodically on G-10 and Charter 14.



A Touchstone Energy® Partner









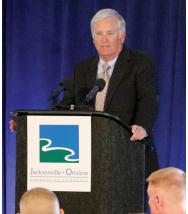














Economic Indicators & Other Charts

How to read the Charts:

The Airport Passengers Chart, Tax Reports, Healthcare Stats and Utilities Connect and Disconnects are shown as monthly or quarterly comparisons on the specific rows. The totals shown at the bottom are the Year to Date totals for each year and does not include the numbers shown in Italics.

TAX REPORTS

MONTHLY TAXABLE SALES: SOURCE: NC DEPARTMENT OF REVENUE OCCUPANCY TAX: SOURCE: ONSLOW COUNTY

Мо	nthly Repo	ort of	Taxable Sa	ales	
15-16	Taxable Sales	16-17	Taxable Sales	% Change	
Jul-15	\$168,845,706	Jul-16	\$173,654,795	2.85%	
Aug-15	\$165,312,504	Aug-16	\$171,787,640	3.92%	
Sep-15	\$159,849,446	Sep-16	\$172,438,330	7.88%	
Oct-15	\$157,269,722	Oct-16	\$157,979,134	.45%	
Nov-15	\$144,167,556	Nov-16	\$149,558,400	3.74%	
Dec-15	\$146,587,089	Dec-16	\$159,084,149	8.53%	
Jan-16	\$175,397,878	Jan-17	\$188,820,250	7.65%	
Feb-16	\$134,525,688	Feb-17			
Mar-16	\$146,002,613	Mar-17			
Apr-16	\$170,363,433	Apr-17			
May-16	\$156,324,629	May-17			
Jun-16	\$159,961,445	Jun-17			
YTD Total	\$1,117,429,901	YTD Total	\$1,173,322,698	5.00%	
*YTD Total does not include numbers in Italic					

·						
Occupancy Tax Report						
	2015-2016	2016-2017	%			
July	\$348,493.26	\$402,706.74	13.4%			
August	\$301,788.91	\$284,130.83	-5.8%			
September	\$164,132.88	\$157,461.88	-4%			
October	\$102,761.02	\$120,219.03	14.5%			
November	\$73,658.64	\$83,262.30	11.5%			
December	\$50,277.54	\$64,805.58	22.4%			
January	\$62,893.54	67,525.27	6.8%			
February	\$64,855.84					
March	\$83,947.63					
April	\$100,502.00					
May	\$125,805.86					
June	\$241,690.37					
Total:	\$1,104,005.79	\$1,180,110.76	6.4%			
*YTD Total does not include numbers in Italic						

UTILITIES

UTILITIES: SOURCES: CITY OF JACKSONVILLE & ONWASA

City of Jacksonville & ONWASA Water

	Connects		Disconnects	
	2016	2017	2016	2017
1st Qtr	4,538	2,861	3,074	2,012
2nd Qtr	5,297		3,768	
3rd Qtr	5,397		3692	
4th Qtr	3,696		3,003	
YTD Total	18,928	2,861	13,537	2,012

*YTD Total does not include numbers in Italic

HEALTHCARE

OMH ER: Source: Onslow Memorial Hospital
OMH Birth: Source: Onslow Memorial Hospital
Naval Hospital ER: Source: Naval Hospital, Camp Lejeune
Naval Hosp Births: Source: Naval Hospital Camp Lejeune

Onslow Memorial Hospital Emergency Room Visits

Emergency Room visits						
	2016	2017				
1 st Quarter	15,193	10,355				
2 nd Quarter	15,279					
3 rd Quarter	15,616					
4 th Quarter	15,160					
YTD Total	61,228	10,355				
Onclaw Mamorial Hospital						

Onslow Memorial Hospital Live Births

Live Births						
	2016	2017				
1 st Quarter	363	222				
2 nd Quarter	379					
3 rd Quarter	412					
4 th Quarter	384					
YTD Total	1.538	222				

*YTD Total does not include numbers in Italic

Naval Hospital Camp Lejeune Emergency Room Visits

	2016	2017
1 st Quarter	12,638	9,070
2 nd Quarter	12,039	
3 rd Quarter	12,840	
4 th Quarter	8,938	
YTD Total		9,070
		<u> </u>

Naval Hospital Camp Lejeune Live Births

	2016	2017			
1 st Quarter	467	333			
2 nd Quarter	522				
3 rd Quarter	485				
4 th Quarter	313				
YTD Total		333			
*YTD Total does not include numbers in <i>Italic</i>					

TRANSPORTATION

PUBLIC TRANSPORTATION: SOURCE: OUTS, JTS
ONSLOW NEW VECH SALES: SOURCE: ONSLOW COUNTY
ALBERT ELLIS AIRPORT: SOURCE: ALBERT J ELLIS AIRPORT

Public Transportation Riders -2016

System	February	Fiscal YTD
Onslow United Transit System	7,350	59,474
Jacksonville Transit System	10,843	78,260
Military Express	954	8,921
Total	19,147	146,655

Onslow County New Vehicle Sales					
	Jan 17	Feb 17			
Cars	353	285			
Trucks	529	401			
Total	882	686			
١	ear to Da	ite			
Cars	353	638			
Trucks	529	930			
Total 882 1,568					

Albert J Ellis Airport Total Passengers 2017 % Change 2016 20,658 22,039 -6.2% January February 18,832 22,607 16.6% March 23,287 24,827 April 26,584 May June 27,668 29,349 July 27,962 August September 25,765 October 25,164 November 26,296 December 26,530 YTD Total 39,490 44,646 11.5% *YTD Total does not include numbers in Italic

Housing

ONSLOW ABSORPTION RATES: SOURCE: JACKSONVILLE NC MARKET CENTER

Onslow County Absorption Rates 2017

Information provided by Coldwell Banker Fountain Realty, William Sanders.

As of 2/28/17, info obtained from the Jacksonville Board of Realtors MLS.

These numbers do not include: REO. Short Sales. & Townhomes.

These numbers do not include. REO, Short Sales, & Townhomes.					
Price of Home	# of Months	# Sold	Sales Rate Per Month	# Currently Active*	# of Month's Of Inventory
≤ \$150,000	2	104	52.00	307	5.90
\$150,001 - \$200,000	2	56	28.00	186	6.64
\$200,001 - \$250,000	2	23	11.50	96	8.35
\$251,001 - \$300,000	2	16	8.00	41	5.13
\$300,001 +	2	22	11.00	128	11.64
TOTAL		221		758	

New Construction Price	# of Months	# Sold	Sales Rate Per Month	# Currently Active*	# of Month's Of Inventory
≤ \$150,000	2	2	1.00	10	10.00
\$150,001 - \$200,000	2	34	17.00	133	7.82
\$200,001 - \$250,000	2	23	11.50	112	9.74
\$251,001 - \$300,000	2	6	3.00	49	16.33
\$300,001 +	2	6	3.00	41	13.67
TOTAL		71		345	

BUSINESS STATS

COUNTY PERMITS: SOURCE: ONSLOW COUNTY
CITY PERMITS: SOURCE: CITY OF JACKSONVILLE

City of Jacksonville Building Permits					
February 2017	, 2017 # Value				
Residential	16	\$1,069,807			
Commercial	52	\$1,179,359			
Other	184	\$26,500			
Total	252	\$2.275.666			

County Building Permits				
FY2015-16	Res BPs	Com BPs	Total Value	
1st Qtr Totals	481	102	\$27,485,456	
2nd Qtr Totals	340	72	\$74,356,186	
3rd Qtr Totals	401	103	\$32,447,965	
4th Qtr Totals	481	117	\$23,980,273	
FY Totals	1703	394	\$158,269,880	
FY2016-17	Res BPs	Com BPs	Total Value	
1st Qtr Totals	457	88	\$23,999,727	
2nd Qtr Totals	439	92	\$59,968,234	
3rd Qtr Totals	354	111	\$13,227,243	
4th Qtr Totals				
FY Totals	1,250	291	\$106,235,574	

CAMP LEJEUNE & MCAS

NR GOVERNMENT AND EXTERNAL RELATIONS (GER) CAMP LEJEUNE, NC.

Camp Lejeune Area Active Duty USN/USMC Statistics					
Location	10/20/2016	1/15/2017			
Camp Lejeune	29,356	29,426			
MARSOC	2,215	2,209			
New River	6,725	6,728			
TECOM Schools	4,315	6,412			
Total	42,611	44,775			
USMC Deployed Total	5,454	3,021			



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Jacksonville Area Wilmington Area 910-347-7133 910-686-4442

www.humphreyheating.com

UNEMPLOYMENT FIGURES

Source: NC DEPT OF COMMERCE

Unemployment rates from NC Works - NC Dept of Commerce

Area Name	Onslow County		
Year	2017		
Month	January		
Labor Force	63,516		
Employed	59,546		
Unemployed	3,970		
Unemployment Rates	6.3%		

ONSLOW COUNTY REGISTER OF DEEDS

ASSUMED BUSINESS NAMES, DEATHS, BIRTHS AND MARRIAGE CERTIFICATES FOR THE PREVIOUS 3 YEARS. SOURCE: ONSLOW COUNTY REGISTER OF DEEDS

Register of Deeds				
Assumed Names			Deaths	
2014	595		2014	751
2015	568		2015	786
2016	560		2016	812

Births		Marriages		
2014	3,948	2014	2,599	
2015	3,718	2015	2,584	
2016	3,519	2016	2,677	

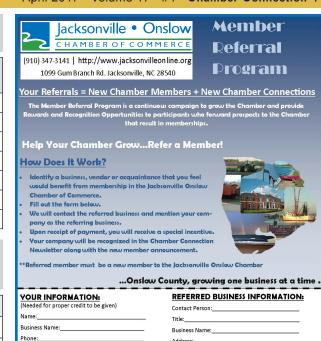
EDUCATION

Source: Onslow County Partnership for Children

Onslow County: Child Care Snapshot Feb. 2017 (State Regulated for children birth to 12)

License Type	# facilities	# slots	# enrolled	Capacity	# staff
NC 5 star	22	2,796	2,496	89.0%	406
NC 4 star	13	494	355	72.0%	66
NC 3 star	19	469	394	84.0%	75
NC 2 star	2	13	10	77.0%	2
NC 1 star	10	74	60	81.0%	10
NC Religious	6	493	444	90.0%	82
NC Temporary	2	96	34	35.0%	11
NC Provisional					
NC Probationary	2	158	136	86.0%	25
Totals	76	4.593	3.929	76.8%	677





E-mail:

How has your company benefitted from chamber





14th Annual

Administrative Professionals' Celebration

SOARING TO NEW HEIGHTS

Keynote address by Emily Ballance

Join us at this entertaining, upbeat presentation and learn practical strategies you can use to reduce stress and add more humor, joy and fun to your life! Emily Ballance will show you how you can use positive humor to improve communication, strengthen relationships and soar to new heights! There will be laughter, jokes and surprises as we explore the physical, psychological and emotional benefits of humor. You will leave with a smile on your face and lots of suggestions to help you connect with other people, manage stress, enhance creativity, build self-esteem and just plain have more fun!

DATE: Tuesday, April 25, 2017

TIME: Registration begins - 8:30 am | Program starts - 9:00 am LOCATION: Marston Pavilion, Marine Corps Base Camp Lejeune

COST: \$18 (includes breakfast)

Call 910.347.3141 x235 or email specialevents@jacksonvilleonline.org to register.

CORPORATE SPONSOR



EXECUTIVE SPONSORS











SAVE the Date

Ribbon Cutting

Saturday, April 15th @10:00am Onslow County Farmers Market 4024 Richlands Hwy, Jacksonville NC

Member Reception

Tuesday, April 18th @ 12:00pm-2:00pm

Open to new, existing or businesses interested in learning more about the Jacksonville•Onslow Chamber.

Get a refresher course on your benefits!

Sports Hall of Fame Meeting Room

1099 Gum Branch Rd. Jacksonville NC

Light Lunch Sponsored Bock Wellness Group

Small Business Committee presents - TAP Talks

Thursday, April 20th @ 8:30am- 4:00pm 1 DAY, 10 SPEAKERS, 100's of Practical and Actionable Business Lessons, Tips, and Tactics to Implement Immediately! Sports Hall of Fame Meeting Room 1099 Gum Branch Rd. Jacksonville NC

Registration – Use the Member Save Promo Code http://events.r20.constantcontact.com/register/event?oeidk=a07edwlu9e4b37d8af8&llr=8d4vydyab&showPage=true

Ribbon Cutting

Saturday, April 22nd @1:00pm Fallen Saints Tattoo 353-C Western Blvd, Jacksonville NC

Administrative Professionals' Celebration

Tuesday, April 25th, Registration begins – 8:30am

Keynote Address by Emily Ballance

Marston Pavilion, MCB Camp Lejeune

For more information contact Sabrina Thomas at

SpecialEvents@jacksonvilleonline.org and Registration at

www.jacksonvilleonline.org/project/administrative-professionals-celebration/

Ambassador Committee Meeting

Wednesday, April 26th @12:00– 1:00pm Logan's Roadhouse 1177 Western Blvd, Jacksonville, NC 28546 Operation Thank You following meeting from 1:00-2:00pm (Open to all Chamber Members)

Jacksonville Onslow Small Business Week

May 15-19, 2017

Duke Energy Citizenship and Services Award Luncheon Tuesday, May 16, 2017
First Citizens Small Business of the Year Breakfast – Friday, May 19, 2017
For more info contact Lisa Murabito at BusinessServices@jacksonvilleonline.org
Registration and Nominations Forms Available www.jacksonvilleonline.org/project/small-business-week/



25 Years of Successful Worker's Comp Coverage Celebrated

Partnership between NC Retailers and First Benefits Insurance Mutual Continues to Grow

Raleigh, NC - Twenty-five years ago the North Carolina Retail Merchants Association (NCRMA) created a workers' compensation self insurance fund and made it available exclusively to its members; "Created by retailers, for retailers" was the tagline. In the years since, this member-service has transitioned and expanded, but the goal to provide a valuable benefit at a competitive price has remained constant.

In 1992, NCRMA began its worker's compensation program as the North Carolina Retail Self Insurance Fund (dba CompCarolina), providing coverage in the retail business niche focused on three key goals: knowing our product, our customers, and our marketplace. In the last 25 years, there have been changes, but the focus has remained the same.

On January 1, 2008, CompCarolina officially converted from a self-insured fund to a mutual insurance company, known as First Benefits Insurance Mutual, Inc. (First Benefits), a new insurance company licensed by the North Carolina Department of Insurance. The company's reputation grew based on outstanding service and competitive rates.

Now, First Benefits Insurance Mutual is the 20th largest workers' compensation carrier in North Carolina with over 2,100 insured North Carolina businesses represented by over 200 independent insurance agencies statewide. First Benefits is filed with the NC Department of Insurance as an association-based insurance company requiring membership as part of eligibility. In order to serve a more diverse population of NC businesses, First Benefits now partners with additional Associations and, today, more than 70 Chambers of Commerce in North Carolina offer First Benefits Mutual workers' comp insurance as a benefit to their members.

"First Benefits achieved this milestone through the hard work and dedication of the staff and the culture of customer service that exists throughout the entire organization of NCRMA," said Bo Biggs, chairman of the board for First Benefits. "They have dedicated themselves to 25 years of personal attention, timely response and claims efficiencies to provide customers with quality workers' comp coverage and incomparable customer service."

Biggs was a director on the NCRMA board when the workers' compensation program was launched. "As comptroller for K.M. Biggs (in Lumberton, North Carolina) and a longtime policyholder with First Benefits, I have seen the history of service and the efficiency of claims management firsthand."

With competitive pricing and strong attention to detail, First Benefits Insurance Mutual is proud to be firmly grounded in the industry and the state where its business began. Building on its success, over the years First Benefits has expanded its accepted class codes beyond retail to include additional industries such as wholesale, restaurants and lodging, other service industries, agricultural, and light manufacturing, while also looking for opportunities to extend this valuable member service to retailers and other businesses in neighboring states.

As First Benefits has transitioned and expanded its customer base over the last 25 years, their key goal has always been and will remain: to provide quality coverage at a competitive rate with excellent customer service.



Small Business Center



April

Small Business Roundtable Pete Ellis, Jr. • FREE Seminar Wednesday, 4/19/17 • 6:00 pm – 8:00 pm

Melton Skills Center, Room 104

In this session, participants will learn best practices and share secrets of success to effectively operate their small businesses.

Small Business Record Keeping Kim Beauchamp · FREE Seminar Thursday, 4/20/17 • 6:00 pm – 9:00 pm Melton Skills Center, Room 104

This seminar is designed to help small business owners, who are in the start-up and early phases of their business, learn the basics of sound record keeping and involves a mixture of hands-on exercises and detailed record keeping principles.

To see a complete listing of our April seminars, please visit http://www.coastalcarolina.edu/sbc/monthly-seminars/.

Weekend Business Boot Camp Pete Ellis, Jr. • FREE Seminar

Saturday, 4/22/17 • 9:00 am – 12:00 pm Melton Skills Center, Room 104

Learn the key steps for starting a business in this fast-paced seminar. You'll discover how to navigate the battleground of business regulatory agencies, take away a proven business plan template, and leave motivated to reach your small business goals. Topics include: determining if small business ownership is right for you; 5 ingredients for a successful business plan; myths and realities of small business grants; developing your niche; and resources for start-up success.



AFFAIRS

The Committee's purpose is to maintain and continually improve the relationship between the military and civilian communities.

FEB Service Member of the Month SERGEANT PAUL O. AKINWANDE

Sgt Akinwande (A.K.) was born in Lagos, Nigeria. He moved to the US with his parents when he was 5 years old.

He grew up in Bristol PA; he graduated from Truman High School in Levittown, PA.

During High School A.K. devoted his nonschool hours to caring for his mother who suffered with some medical issues. After high school, he immediately joined the Marine Corps. He reported to Boot Camp at Parris Island on Month SGT Paul O. AKINWANDE. 7/29/13, then went to MCT @ Camp Geiger and graduated in Nov '13; he next went to Ft. Leonard Wood for his Engineering Equipment Operator School.

His 1st duty station was at Camp Lejeune with 10th Marine HQ Battery. Less than a year ago he became an NCO.

Awards, Decorations and Medals:

- Earned a Meritorious Mast at MCT SOI-East
- Certificate of Commendation x3
- Letter of Appreciation x7 or more
- Navy and Marine Corps Achievement Medal
- Good Conduct Medal
- Marine of the 3rd Quarter for 10th Marine Regiment and 2nd Marine Division

- 2nd Marine Division NCO of the YEAR for 2016

He recently re-upped his enlistment for a 2nd term and will execute orders to Iwakuni Japan to serve back in his MOS as an equipment operator. He would like to climb Mt. Fuji while he is there.

He hopes he'll eventually be selected for SSGT but if not, he is interested in a career in law enforcement or as a corrections officer.

Congratulations to the Military Affairs Committee's February Service Member of the



MAR Service Member of the Month **CORPORAL PAUL R. COFFEY**

CPL Coffey is an Indianapolis Indiana native and a graduate of New Pallesteen High School. His family moved to Lenoir, NC about the time he finished High School.

CPL Coffey enrolled in college after High School but did the math and realized the dollars were not in his favor and knew he'd eventually join the USMC anyway so he went ahead and did it.

He graduated boot camp in San Diego in April 2013. Next went to MCT at Camp Pendleton, then to Camp Johnson for Financial Management School graduating in Oct '13; he reported to the 3rd Marine Logistics Group in Okinawa Japan and served there for 3 years before reporting to 2nd Marine Logistics Group Camp Lejeune in Jan 2017 where he serves as an accounting NCOIC. His job is to ensure Marines can operator and execute travel arrangements and supplies. He oversees spotting accounting errors and looking for process improvements.

Awards, Decoration and Medals:

- Joint Service Commendation Medal
- Sea Service Deployment Ribbon
- Marine Corps Good Conduct Medal
- Afghanistan Campaign Medal
- Global War on Terrorism Expeditionary Medal
- Global War on Terrorism Service Medal
- National Defense Service Medal

- Letter of Appreciation
- NATO Medal-ISAF Afghanistan

On his last PFT he scored a 270 running the 3 mi in 20:19 and a perfect 300 on his Combat Fitness Test. He has earned his DOD Financial Management Certification Level 1. He describes himself as passionate about his service and never settling. In his off time, he likes to deer hunt and fish for bass on his father's pond up in Lenoir and read about history.

Congratulations to the Military Affairs Committee March Service Member of the Month, CPL PAUL R. COFFEY.





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Congratulations to Shantoria Palmer, winner of the Ultimate Honeymoon Giveaway from Omega Travel & Cruise.com















Brides-to-be received the royal treatment at the Progressive Dinner Tour the night before the Bridal Expo



Best in show at the Expo!



Best Rookie Booth



Most Interactive Booth



Business Expo Best Overall Presentation

From the desk of Kristen Lollin

The last month has been quite busy for Onslow County Tourism. We have been to Branson, Missouri to Greenville, NC and everything in between. At least, that is how it feels! From conferences to ongoing projects here at home, there is a lot going on. My favorite part? Our partnerships. In the last month, we have promoted Onslow County at a number of travel shows, conferences and travel writers. Without collaboration, many of our projects would not be finished with the quality that we desire.

At the Seymour Johnson Air Force Base, Onslow County Tourism was able to partner with MCCS Lodging to attend the travel expo. This provided an opportunity to promote not only our main attractions out in town but also the services provided to those with D.O.D. access, like Onslow Beach and Inn of the Corps. Airmen and their dependents become aware of an easy beach destination in a very friendly military community.

Through a relationship with the Jacksonville Onslow Sports Commission (JOSC), we are able to double on marketing efforts for events. JOSC has done a wonderful job in bringing in sports related activities and events. In March, Hot Import Nights took to the pavement. We were grateful to assist JOSC with marketing by utilizing our tools and network. Thus, are reach is even greater.

Our biggest partnership has developed with the Jacksonville Tourism Development Authority (JTDA). Both offices have small staffs and by collaborating we are able to accomplish more. Over the next year, we will be rolling out several projects together. From a brand new visitor guide to some new advertising, a new collaborated look will add a more quality to our efforts. We have also come together in bringing travel writers to town. These writers focus on certain



attractions and interests that will encourage visitors to travel to new destinations. When you can get a story out of these writers your return in investment is great. Most publications will only let you buy a one-page advertisement at the most. When a writer features your destination, you are receiving multiple pages of advertisement. Last month, we were grateful to assist the JTDA with several writers and bloggers who came in for a weekend. These writers focused on outdoor recreation and history.

At the Visit NC 365 conference in Greenville, NC, we were able to once again combine efforts at a Public Relations roundtable. By packaging the city attractions with the county's, we are able to easily sell a "weekend" destination. The more there is to do, the longer the stay. Over the next few months we will be able to see the results of this combination.

Also in March, a lodging study was launched to assist our marketing efforts moving forward. This survey, sent to our hotel partners, will determine what audiences are currently coming and where we need to improve.

We hope that efforts such as these will continue to bring awareness to Jacksonville and Onslow County. I can speak on behalf of Onslow County Tourism and say that we are grateful for the community partnerships. Without this support, our jobs would be much harder. Thank you! I am excited to see where the next year takes us!

Service Rewards

A community is only as good as the citizens that live and work within its borders. This month we celebrate the frontline employees that go the extra mile to make your visits an above average experience in Swansboro, Sneads Ferry, Richlands, and Jacksonville! The five individuals, representing five area businesses; have performed their duties with a positive outlook, a kind word, and valued information for our visitors and citizens - they went the extra mile! Onslow County Tourism and the Jacksonville•Onslow Chamber of Commerce want to thank them for their efforts and encourage you to do the same. Good service is good business!



Jadie Miller Port City Java



Iesha Owens Food Lion



Ricky Gorges Spencer's



Bradley Reagan I Hop



Annette Taylor Quality Inn, Sneads Ferry